



Hospitality & Tourism

ABOUT Jobs in Hospitality & Tourism

In the Hospitality and Tourism industry, you could work in a restaurant, hotel, sports arena, or travel agency. You might manage operations of a college cafeteria. Or you might guide high school students on a trip to Spain. Or you might rent equipment at a recreation center. Examples:

Lodging

Employees in the Lodging pathway take care of guests who stay at hotels or motels. You might work directly with guests. Or you might provide the services that make their stay at the hotel pleasant.

Recreation, Amusement, & Attractions

In the Recreation, Amusement, and Attractions pathway, you might find exciting and diverse work situations. The work is often demanding but usually not boring. You will need good customer service skills. Each of the business operations in this area is unique and has different requirements for employees.

Restaurants and Food & Beverage Services

In the Restaurants and Food and Beverage Services pathway, you would make sure that customers received the food and drinks they ordered. You might prepare the food at a large restaurant or a fast-food business. You could take orders and deliver the food. Or you could clean up after the customer leaves.

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Travel & Tourism

Employees in the Travel and Tourism pathway make sure travelers have a good experience on trips. You might help a traveler plan and arrange a trip. You might write guidebooks. Or you might plan and present educational information about a specific location or area.

Hospitality & Tourism STATS

Sample Jobs	Hourly Wage Ranges in our Area*			Projected Growth in our Area**	Annual Openings
	10%	Median	90%		
Food Preparation Worker	\$9.14	\$10.25	\$14.45	9.6%	VERY HIGH
Maid or Housekeeper	\$9.15	\$10.90	\$16.71	18.8%	VERY HIGH
Recreation Worker	\$9.17	\$11.99	\$18.69	21.2%	HIGH
Hotel Desk Clerk	\$9.37	\$11.17	\$16.61	26.6%	HIGH
Restaurant Manager	\$14.89	\$23.08	\$39.64	10.9%	MODERATE

*The wage range shows the wage distribution for 90 percent of the workers in the occupation between the 10th percentile and the 90th percentile. Wages vary by employer, industry, and operator's education, skill level & experience.

**Employment and Outlook 2010-2020 Source: Bureau of Labor Statistics,

This information, compiled by the Workforce Central I-Team, was extracted from sources listed in this document. The intention of this document is to provide you with a snapshot of the overall industry being featured, with relevant resources for conducting further investigation in your area(s) of interest. For questions and / or additional assistance, connect with a Career Counselor or Employment Specialist at your local Workforce Central Career Center. August 2017



Hospitality & Tourism Resources

General Labor Market Information & Research

Massachusetts Career Information System	Occupational and educational information to help people make better-informed career & school choices.	www.masscis.intocareers.org
O*NET OnLine	National database of occupational information for career exploration and job analysis.	www.onetonline.org
Bureau of Labor Statistics	Information and reports on labor market activity, working conditions, and price changes in the economy.	www.bls.gov
JobQuest	Massachusetts database for finding jobs, locating training courses & vendors, searching events and more.	www.mass.gov/jobquest
Department of Labor & Workforce Development	Labor market information specific to Massachusetts with links to Largest Employers and Employer Locator tool.	www.mass.gov/lmi
Workforce Central Career Center	Central Massachusetts connection to job services, programs, events, resources and more.	www.workforcecentralma.org

Resources specific to Hospitality & Tourism

Travel Pulse	Travel Pulse covers the latest travel trends, keeping you updated on breaking travel news, relevant current events and the evolving travel industry landscape.	www.travelpulse.com
National Restaurant Association	The National Restaurant Association (NRA) is the largest foodservice trade association in the world	www.restaurant.org
JobsOnTheMenu	Nation's best restaurant job board specializing in restaurant and food service corporate, management and hourly jobs	www.jobsonthemenue.com
American Hotel & Lodging Association	Sole national association representing all segments of the 1.8 million-employee U.S. lodging industry	www.ahla.com
Hcareers	Leading online hospitality job board in North America	www.hcareers.com
Jobs 2 Careers	Hospitality Tourism Positions Open - USA	www.jobs-to-careers.com
HN HospitalityNET	A large Hospitality Network providing the latest news, jobs, hot topics, and current industry trends.	www.caribbeanhotelassociation.com
Learn 4 Good	Hospitality Jobs in USA - Search & Apply	www.learn4good.com

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