



Human Services & Education

ABOUT Jobs in Human Services

In the Human Services industry, you would work with individuals and families to meet their personal needs. Examples:

Early Childhood Development and Services

Care for and teach children. Provide services in childcare centers, preschools, public schools, and private homes.

Counseling and Mental Health Services

Assist people with their problems that may be related to personal, family, educational, or career issues. Provide mental health care in hospitals, clinics, schools, or private offices.

Family and Community Services

Help individuals cope with daily living. Counsel troubled individuals or help people get jobs by providing them with needed training. Care for people who are elderly or have disabilities.

Personal Care Services

Assist individuals with their personal appearance, including cutting, coloring, and styling hair or give manicures, pedicures, and scalp and facial treatments.

ABOUT Jobs in Education

In the Education industry, you would have the opportunity to guide and train young people. As a teacher, you could influence young lives. In addition, you could support the work of the classroom teacher as a counselor, librarian, or principal. If you are interested in working with adults, you could provide training to employees in a business. Each of these settings provides you with the chance to help people learn and improve their lives.

Administration and Administrative Support

Manage all the activities in a school. Run preschools, daycare centers, colleges, and universities. Support the work of teachers and administrators.

Professional Support Services

Assist learners with physical, personal, and family needs that might be barriers to success in school. Guide learners as they develop educational and career goals.

Teaching and Training

Teach others about a subject you love. Inspire young learners. Use a variety of teaching methods and tools.

Human Services & Education STATS

Sample Jobs	Wage Ranges in our Area*			Projected Growth in our Area**	Annual Openings
	10%	Median	90%		
Residential Counselor	\$10.30	\$13.13	\$26.19	14.1%	MODERATE
Social & Human Service Assistant	\$9.94	\$14.05	\$26.08	17.5%	VERY HIGH
Mental Health Counselor	\$12.30	\$19.56	\$33.37	18.3%	VERY HIGH
Child Care Worker	\$9.18	\$11.16	\$17.53	16.3%	VERY HIGH
Teacher Aide	\$20,940	\$29,470	\$43,630	6.3%	VERY HIGH
Instructional Coordinator	\$18.35	\$34.56	\$47.30	12.6%	FEW

*The wage range shows the wage distribution for 90 percent of the workers in the occupation between the 10th percentile and the 90th percentile. Wages vary by employer, industry, and operator's education, skill level & experience.

**Employment and Outlook 2010-2020 Source: Bureau of Labor Statistics.

This information, compiled by the Workforce Central I-Team, was extracted from sources listed in this document. The intention of this document is to provide you with a snapshot of the overall industry being featured, with relevant resources for conducting further investigation in your area(s) of interest. For questions and / or additional assistance, connect with a Career Counselor or Employment Specialist at your local Workforce Central Career Center. August 2017.



Human Services & Education Resources

General Labor Market Information & Research

Massachusetts Career Information System	Occupational and educational information to help people make better-informed career & school choices.	www.masscis.intocareers.org
O*NET OnLine	National database of occupational information for career exploration and job analysis.	www.onetonline.org
Bureau of Labor Statistics	Information and reports on labor market activity, working conditions, and price changes in the economy.	www.bls.gov
JobQuest	Massachusetts database for finding jobs, locating training courses & vendors, searching events and more.	www.mass.gov/jobquest
Department of Labor & Workforce Development	Labor market information specific to Massachusetts with links to Largest Employers and Employer Locator tool.	www.mass.gov/lmi
Workforce Central Career Center	Central Massachusetts connection to job services, programs, events, resources and more.	www.workforcecentralma.org

Resources specific to HUMAN SERVICES & EDUCATION

Teachers-Teachers.com (A frontline Education source for all teachers, administrators, and school-related personnel seeking employment	www.teachers-teachers.com
Worcester Community Connections	Provide support services, including job search assistance, information and referral, mentoring, and other opportunities for family and individual throughout neighborhoods across Massachusetts.	www.worcestercommunityconnections.org
Arbor Associates, Inc.	Human Service Placement Agency	www.arborstaffing.com
School Spring	Access thousands of education job openings nationwide from all over the Web in a single, easy-to-search engine	www.schoolspring.com
Education Career Resources in Massachusetts	Information and resources for education & training and job search	http://www.mass.gov/portal/articles/education-career-resources-in-massachusetts.html
New England Business Associates (NEBA)	Established in 1983, NEBA is a nonprofit organization known nationally and internationally for its work in supported employment as well as	www.nebaworks.com

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	supporting the integration needs and rights of people with disabilities and/or employment challenges	
Mass Council of Human Service Providers	Statewide association of health and human service agencies	www.providers.org

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