

## OUR SERVICE AREA

### \*MassHire Worcester Career Center services customers who live in:

Blackstone, Boylston, Grafton, Holden, Hopedale, Leicester, Mendon, Milford, Millville, Northborough, Northbridge, Paxton, Rutland, Shrewsbury, Upton, Uxbridge, West Boylston, Westborough, and Worcester

### \*MassHire Southbridge Career Center services customers who live in:

Auburn, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Hardwick, Millbury, New Braintree, North Brookfield, Oakham, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Warren, Webster, and West Brookfield.

**\*some program eligibility is based on residence. Contact us with questions!**

## CONTACT US!

### Business Hours

**8:30 a.m. to 4:30 p.m.  
Monday through Thursday**

**9:45 a.m. to 4:30 p.m.  
Friday**

### Contact Information

MassHire **Worcester** Career Center

508.799.1600

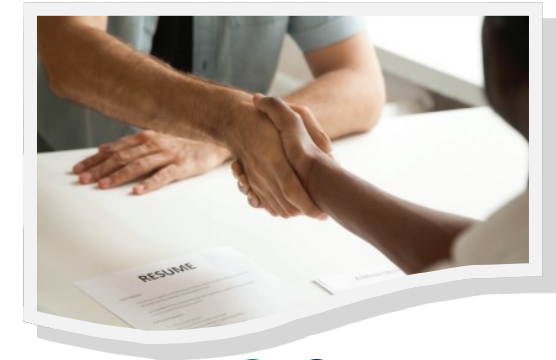
MassHire **Southbridge** Career Center

508.765.6430

[www.MassHireCentralCC.com](http://www.MassHireCentralCC.com)



## MASSHIRE CAREER CENTER SERVICES



**MASSHIRE**  
**WORCESTER CAREER CENTER**  
**SOUTHBRIDGE CAREER CENTER**

**MassHire Career Centers offer FREE employment and training services for jobseekers and employers.**

MassHire Program & Services are funded in part by US Department of Labor (USDOL) Employment and Training Administration grants as well as non-federal funded grants

- Additional details furnished upon request.

## OUR SERVICES

### Jobseeker Services

- ◆ Career counseling
- ◆ Job-readiness preparation, such as resume assistance and interviewing skills
- ◆ Online workshops and virtual Career Hub
- ◆ Training opportunities
- ◆ Job search guidance
- ◆ Access to MassHire JobQuest and state-wide network
- ◆ Job referrals
- ◆ Labor market tools and information
- ◆ Referrals to partner agencies
- ◆ Supportive services
- ◆ Community resources
- ◆ Specialized services for Veterans, Youth, Older Workers, customers with disabilities, Returning Citizens, and more

### Business Services

- ◆ Candidate Matching Services
- ◆ MassHire JobQuest Post-A-Job
- ◆ “Hot Jobs” advertising
- ◆ Job Fairs and Recruiting Events
- ◆ Referrals to MassHire BizWorks resources, such as Training, consultation, workplace safety, layoff aversion and management, business development and partnerships,

## OUR PROGRAMS

**Career Center Seminar (CCS)** — Introduction to MassHire Career Centers and services — for all jobseekers. Offered in multiple languages.

**Reemployment Services and Eligibility Assessment (RESEA)** — Employment services for unemployment insurance recipients.

**Work Participation Program (WPP)** — Comprehensive employment services for recipients of SNAP or TAFDC

**Anchor Mission** — UMass Medical Centers’ hiring partnership for community residents

**Bounce** — Program focused on Soft Skills; identifying/removing barriers to employment; & career pathway vision

**Access to Recovery / Paths to Empowerment** — 3 week program centered on self-awareness/ work readiness training for those in substance abuse recovery

**ONE Grant** — Career & job readiness support for anyone, not just those in recovery, impacted by Opioid National Emergency

**Career Path Success Program** — Career Pathways support/training program for RCAP Solutions’ Section 8 voucher holders

**Behind the Walls / Reentry** — Job readiness/ search support programming for incarcerated & recently released individuals

**Training** — Assistance with possible, barrier to employment, training gaps. Based on eligibility & suitability process, financial assistance & referrals made to wide range of approved training institutions.

## OUR VALUES

### COLLABORATION

MassHire believes in the power of partnership and streamlined integration of services to achieve effective and timely results for those we serve.

### RESPECT

MassHire is committed to understanding and valuing the diverse, unique requirements and professional goals of the businesses and people we serve.

### RELIABILITY

MassHire creates trust and reliability by consistently delivering high quality professional services at each location and in every interaction.

### INGENUITY

MassHire leverages flexibility, expertise, and knowledge to successfully meet our mission, regardless of new challenges and circumstances.

**“Let’s get to work!”**