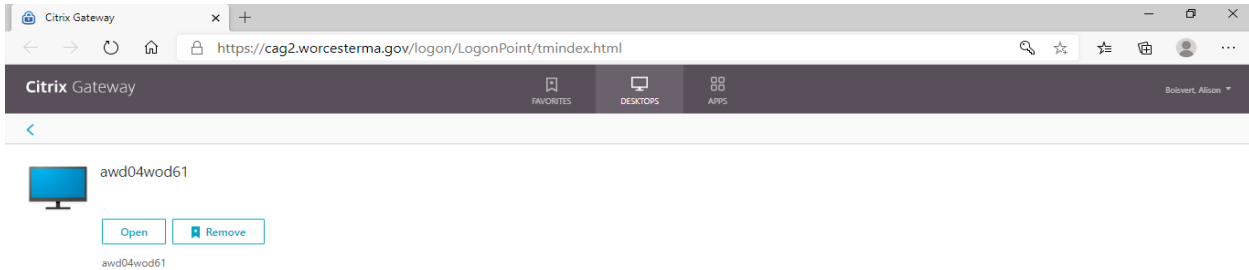


# City of Worcester REMOTE Password Change

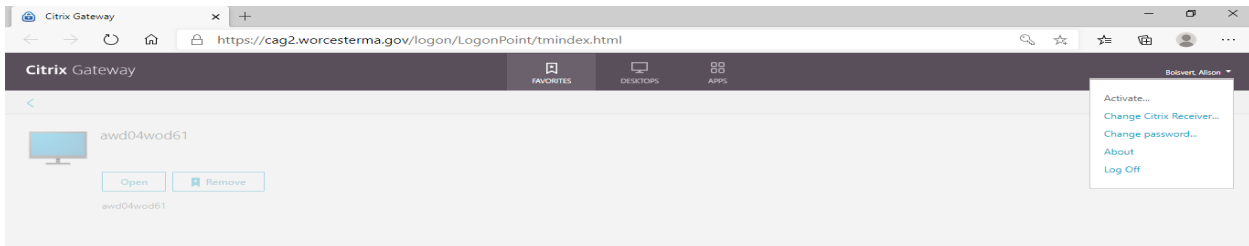
COW HelpDesk 508-799-1280

Ali Boisvert 508-373-7646

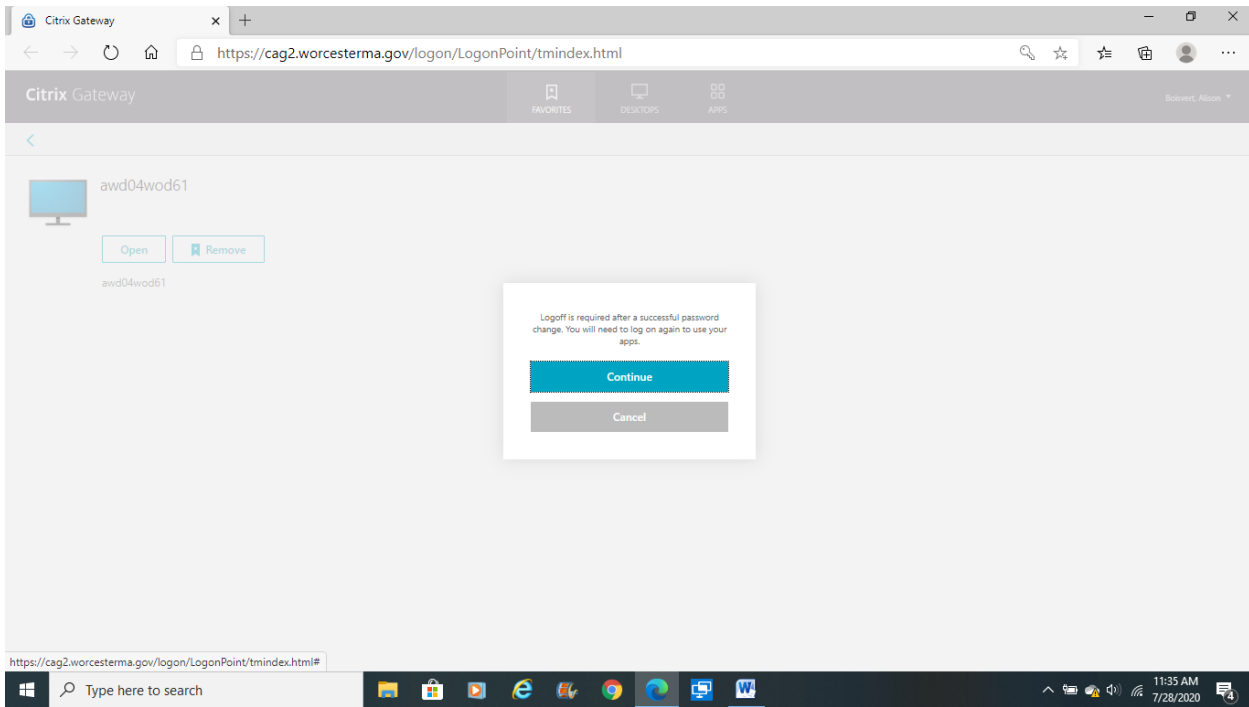
1. When you Logon to the COW REMOTE site and before you click on the Desktop app, you will see your name on the right side of the screen. Link is [www.cag.worcesterma.gov](http://www.cag.worcesterma.gov)
2. Click on the dropdown menu.



3. Click on your name and select Change Password



- 4.
5. Click on continue.



# City of Worcester REMOTE Password Change

6. Enter Old password

New Password.

Confirm.

Submit.

After you hit submit you will be forced off. You will then need to start the Remote Logon all over again using your new credentials.

